

Robert P Campbell

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Over 20 years of information technology experience. Over 10 years full time supervisory/management experience and an additional 4 years as a backup supervisor/shift lead. **Multiple certifications and degrees.**

TECHNICAL SKILL HIGHLIGHTS

- **MANAGEMENT:** Strategic Planning, Retail Management, Talent Management, Project Management, Budget Planning, IT Service Management (ITSM), and Process Management.
- **TECHNOLOGY:** Routers, Switches, Servers, DNS, Web & Mail Server, System Support & Administration, VoIP, Virtual Environments, Web Site Development, and Multiple Programming Languages
- **CERTIFICATIONS:** CompTIA A+, CompTIA Network+, CompTIA IT Fundamentals, Microsoft Network Fundamentals, and Test Out PC Pro.

PROFESSIONAL EXPERIENCE

NUVERA (2016 – Present) **New Ulm, MN**
2018 – Present
IT Field Service Manager

- Managing the IT Field Services team made up of Project Coordinator/Service Implementation, IT Field Service Technicians, and the Tech Trends Technology store and repair facility.
- Develop budgets, processes, strategic plans and manage teams toward KPI success.
Telecom Network Technician 2017 – 2018
- Provision, troubleshoot, and maintain telecom network equipment.
- Create and develop tools for automating tasks.
Tech Team Technician 2016 – 2017
- All things IT from Networking, PCs, Software, Servers, Microsoft 365, WiFi, etc.
- Phone and onsite customer support (business, residential, and internal).

UNTITLED LINUX SHOW (2021 – Present) **Twit.tv**
2021 – Present
Podcast Co-Host

- Research, document, present, and record in front of a live streamed audience.

South Central College (2022 – 2023) **North Mankato, MN**
2022 – 2023
Computer Careers Instructor

- Develop curriculum, lecture, assess, and educate students.

STAR HOST DESIGN, LLC. (2000 – 2016) **Mankato, MN**
2000 – 2016
Owner/CEO/Developer

- Manage, design, sell, support, develop websites utilizing design, graphic, and programming skills.
- Manage web, email, and DNS servers to ensure optimal performance and security.

CORPORATE GRAPHICS COMMERCIAL (2013 – 2016) **North Mankato, MN**
2013 – 2016
Perfect Binder Machine Operator

- Manage crews for optimal performance and quality of product.
- Operate and maintain Perfect Binder and computer controller systems.

BROWN PRINTING COMPANY (1997 – 2013) **Waseca, MN**
2008 – 2013
Binder Production Supervisor

- Plan, direct and monitor production and crewing needs, while utilizing lean management
- Take corrective action to resolve variances to plans, policies and targets.
Perfect Binder & Saddle Stitcher Machine Operator 1998 – 2008
- Manage crews and operate and maintain Perfect Binder and computer controller systems.

EDUCATION

RASMUSSEN COLLEGE **Mankato, MN**

Bachelor's Degree in IT Management, June 2020

- GPA 4.0/4.0

SOUTH CENTRAL COLLEGE **North Mankato, MN**

Associate Degree in Networking Services, May 2017

- GPA 4.0/4.0

RIVERLAND COMMUNITY COLLEGE **Albert Lea, MN**

Associate Degree in Business, May 2008

- GPA 3.83/4.0