

Robert P. Campbell

IT & Cybersecurity Leader

Mankato, MN | [linkedin.com/in/robert-campbell-2820722a](https://www.linkedin.com/in/robert-campbell-2820722a) | github.com/flattery103

EXECUTIVE PROFILE

IT and cybersecurity leader with more than 25 years of technology experience and over 10 years of management experience across corporate IT, managed services, telecommunications, and business ownership. Currently lead operations supporting 220 employees, approximately 500 endpoints, 13 locations, and an approximately \$2 million budget. Known for building capable teams, improving security outcomes, driving nearly fivefold managed-services revenue growth, and translating technology risk into clear business priorities.

CORE LEADERSHIP AREAS

Cybersecurity: Security strategy, vulnerability and risk management, incident response, identity and access management

Technology Operations: Infrastructure, Microsoft 365, Intune, Windows and Linux, IT service management

Business Leadership: Budget and vendor management, managed services, team development, executive communication

PROFESSIONAL EXPERIENCE

NUVERA | New Ulm, MN 2016-Present

Senior Security & Corporate IT Manager 2025-Present

- Lead a five-person team and corporate IT and cybersecurity operations supporting 220 employees, approximately 500 endpoints, and 13 locations.
- Manage an approximately \$2 million IT and cybersecurity budget, prioritizing technology investments, licensing, vendors, and operational requirements.
- Raised the organization's S2 security score from 600 (Poor) to 778 (Good) and reduced the Arctic Wolf risk exposure score by 53%, from 45 to 21.
- Eliminated all critical and high-severity external vulnerabilities through structured scanning, remediation tracking, and escalation.
- Established governance practices for change management, vulnerability remediation, user-access reviews, backup validation, and network ports and services reviews.
- Lead response to phishing, social-engineering, and endpoint-security incidents, coordinating containment, investigation, remediation, and recovery.
- Oversee Microsoft 365, Intune, identity, endpoint, server, network, and infrastructure initiatives while advising leadership on security and technology risk.

IT Field Service Manager 2018-2025

- Led a technical services team of up to 13 employees through nearly fivefold growth in IT managed-services revenue.
- Implemented scalable policies, service standards, and new tools that improved efficiency, technician productivity, and delivery consistency.
- Directed employee development, workload allocation, technical escalation, and service-quality expectations.
- Managed complex client environments, hardware and software licensing, vendor relationships, and technical escalations across servers, firewalls, networks, endpoints, applications, and cloud services.

NUVERA (continued) | New Ulm, MN

Telecom Network Technician

2017-2018

- Created automation tools that accelerated Central Office provisioning and reduced manual-entry errors while supporting backend ISP network systems.

Tech Team Technician

2016-2017

- Supported business clients across servers, firewalls, switches, computers, and related technologies while building trusted customer relationships.

PUBLICATIONS & PROFESSIONAL ENGAGEMENT

TRAILER TO TECHNOLOGY LEADER | Author

2026

- Authored a leadership memoir chronicling a nontraditional journey into IT and cybersecurity leadership, with lessons in perseverance, professional growth, team development, and business transformation.

UNTITLED LINUX SHOW, TWiT.tv | Remote

2021-Present

Podcast Co-Host

- Have co-hosted more than 200 episodes about Linux and open-source technology for a global audience.
- Research current developments and translate complex technology and cybersecurity topics into clear discussions for technical and nontechnical listeners.

SOUTH CENTRAL COLLEGE | Mankato, MN

2022-2023

Computer Careers Adjunct Instructor

- Taught college-level information technology courses and communicated complex technical concepts to learners with varying experience levels.

ENTREPRENEURIAL & EARLIER LEADERSHIP EXPERIENCE

STAR HOST DESIGN, LLC | Mankato, MN

2000-2016

Owner, Programmer & Webmaster

- Founded and operated a web-development and hosting business serving commercial clients for 16 years.
- Managed client relationships, requirements gathering, solution design, programming, hosting, support, and business operations.

BROWN PRINTING & CORPORATE GRAPHICS | Southern Minnesota

1997-2016

Production Supervisor & Manufacturing Leadership Roles

- Supervised production personnel in high-volume manufacturing environments, applying lean-management principles to improve performance, quality, and output.
- Established multiple production records, including a 12-hour production record in 2015.

EDUCATION

Master of Business Administration (MBA), In Progress | Minnesota State University, Mankato | Expected May 2028

Bachelor's Degree, IT Management - GPA: 4.0/4.0 | Rasmussen College | 2020

Associate's Degree, Networking Services | South Central College | 2017

Associate's Degree, Business | Riverland Community College | 2008

CERTIFICATIONS

CompTIA A+ | CompTIA Network+ | CompTIA IT Fundamentals | Microsoft Network Fundamentals | TestOut PC Pro